

## Waterloo Region Immigrant Portal

Region of Waterloo, Waterloo Public Library in partnership with  
many other community groups

**NEW SERVICE**

Description of Service	<p>The Waterloo Region Immigrant Portal will provide Waterloo Region-specific information and links to support all immigrant newcomers and their families who settle in Waterloo Region and will be used to attract skilled immigrants matching local employment needs.</p> <p>Initially, the Waterloo Public Library in partnership with the University of Waterloo and many other community partners, developed the Newcomers Online Waterloo (NOW) portal which was launched in fall of 2007. NOW will form the foundation of a next generation Waterloo Region Immigrant Portal, which will be launched in early 2009.</p>
Who is service designed for? Who is eligible?	The portal is designed for recent immigrants and prospective immigrants. Service providers, employers, and others may also use this portal. The portal is open to everyone without charge.
How can this service be accessed?	On the web. Users can connect to NOW through <a href="http://newcomerswaterloo.ca">newcomerswaterloo.ca</a> .
Name of contact within agency for more information	Katrina Howald ( <a href="mailto:hkatrina@region.waterloo.on.ca">hkatrina@region.waterloo.on.ca</a> or 519-575-4570x3203) or Dan Vandebelt ( <a href="mailto:vdan@region.waterloo.on.ca">vdan@region.waterloo.on.ca</a> or 519-883-2004x5304), at the Region of Waterloo or Cathy Matyas ( <a href="mailto:cmatyas@wpl.ca">cmatyas@wpl.ca</a> or 886-1310x123) at the Waterloo Public Library or Doug Mulholland ( <a href="mailto:dwm@csg.uwaterloo.ca">dwm@csg.uwaterloo.ca</a> )
Hours for service	24-hours a day
Address for service	The Newcomers Online Waterloo portal is at <a href="http://www.newcomerswaterloo.ca">www.newcomerswaterloo.ca</a> and the web address of the subsequent Waterloo Region Immigrant Portal has not yet been

	determined.
Phone contact for service	Newcomers Online Waterloo can be reached at 519-579-1096 x3012 and the phone contact for the subsequent Waterloo Region Immigrant Portal has not yet been determined.
Email address for service	Newcomers Online Waterloo can be reached at <a href="mailto:dwm@csg.uwaterloo.ca">dwm@csg.uwaterloo.ca</a> and the email contact for the subsequent Waterloo Region Immigrant Portal has not yet been determined.
Can you offer any further information or recommendations for referring agency?	Most information on the portal is in English, though NOW also provides initial direction to information resources in French, Spanish, Russian and Chinese. Other languages will be added as the Waterloo Region Immigrant Portal develops.
What is the best way to refer/connect someone interested in this service?	Referring to the web address is the best way to refer people to this service.