

Public Transit Service

Region of Waterloo

Description of Service	Grand River Transit provides conventional fixed route bus service to the urbanized areas of Kitchener, Waterloo and Cambridge and specialized accessible transit services (MobilityPLUS) to the urbanized areas of Kitchener, Waterloo Cambridge and North Dumfries.
Who is service designed for? Who is eligible?	<p>GRT is a public transit system designed for everyone including persons using assistive devices such as walkers or wheelchairs .</p> <p>GRT MobilityPLUS is a specialized accessible transit service reserved for those who cannot physically access GRT conventional fixed -route service and must meet eligibility criteria as set out by the Region of Waterloo Council.</p>
How can this service be accessed?	<p>GRT has over 2600 bus stop located throughout Waterloo Region. Cash fare \$2.50. Various fare options available i.e. tickets and passes at reduced rates for the more frequent rider.</p> <p>MobilityPLUS service is provided door to door. Trips are scheduled in advance and cash/ticket fare is \$2.50</p> <p>For General Inquiries</p> <p>GRT Customer Service Centre 519-585-7555</p>
Name of contact within agency for more information	Sandy Roberts
Hours for service	<p>GRT provides bus service from 5:30 am to 2:00 am Monday - Sunday on various routes throughout Waterloo Region. View individual public timetables for details.</p> <p>Customer Service Centre Hours Monday - Friday - 7:30 a.m. - 8:30 p.m. Saturday - 10:00 a.m. - 6:00 p.m. Sunday - 11:00 a.m. - 7:00 p.m.</p>

Address for service	Strasburg Road Transit Operation Centre 250 Strasburg Rd. Kitchener, ON N2E 3M6
Phone contact for service	Customer Service Centre 519-585-7555
Email address for service	Website comment/information form www.grt.ca
What is the best way to refer/connect someone interested in this service?	Customer Service Centre 519-585-7555