

Employment Readiness Program – Yes, I can!

KW Multicultural Centre

Description of Service	The Employment Readiness Program recognizes the strengths and skills of newcomer women and focuses on educating and informing the women about living in a multicultural Canadian society and the Canadian labour market. Various skills are taught to explore options leading to sustainable livelihood towards stronger economic status and greater self-esteem while enhancing English communication skills. The components of the program are Job Search Workshops (JSW), First Aid & CPR Certification, WHMIS Training, Safe Food Handling Certification, Financial & Retirement Planning, Cash Register Training, Home Daycare Provider Training and the importance of volunteerism among other things. ERP will be offered three times a year – fall, winter and spring.
Who is service designed for? Who is eligible?	Newcomer women
How can this service be accessed?	Walk-in, telephone
Name of contact within agency for more information	Katy Pfeiffer
Hours for service	flexible schedule - generally daytime with a few evenings - evening and weekend scheduling possible if demand warrants
Address for service	102 King St. West, Kitchener
Phone contact for service	519.745.2531x126
Email address for service	katy@kwmc.on.ca
What is the best way to refer/connect someone interested in this service?	Call the Centre and ask for Katy