

Language Assessment Centre
 Kitchener-Waterloo YMCA Cross Cultural & Community Services

Description of Service	The L.A.C. provides the following services: eligibility screening for participation in Language Instruction for Newcomers to Canada; Assessment of language skills in Listening, Speaking, Reading and Writing using tools based on the Canadian Language Benchmarks; referral to language training and other programmes in the community, including the more recent Enhanced Language Training for foreign trained professionals.
Who is service designed for? Who is eligible?	All our services are meant for newcomers to Canada, mostly Permanent Residents and Convention Refugees.
How can this service be accessed?	Appointments can be booked on the phone, in person or by e-mailing.
Name of contact within agency for more information	Adriana Ionescu-Parau, Program Supervisor
Hours for service	Monday-Thursday from 8:30 A.M. to 4:30 P.M. Friday from 8:30 A.M. to noon.
Address for service	800 King St. West, 3rd Floor, Kitchener, ON N2G 1E8 Satellite sites: Cambridge English School at 55 Dickson St. Cambridge YMCA - Hespler Road
Phone contact for service	519-579-9622
Email address for service	aparau@kwymca.org
Can you offer any further information or recommendations for referring agency?	Eligibility is very important, for which reason we recommend that referring agencies talk to our staff before sending their clients to the Assessment Centre.
What is the best way to refer/connect someone interested in this service?	Call our Centre at 519-579-9622