

Workplace Language Coach

The Working Centre

NEW PROGRAM

Description of Service	<p>This project is a training resource for employers who hire New Canadians and offers:</p> <ul style="list-style-type: none">• Individualized workplace-based language tutoring• Customized learning plan developed in consultation with Employer• Concrete support to develop workplace communication skills including emails, reports, staff meetings, presentations and informal communication• Improved Employee confidence when talking with customers and colleagues <p>This project includes some access to intensive ESL tutoring for specific language challenges, offered in cooperation with Conestoga College.</p> <p>This is a one-year pilot project. Project partners and funders include: United Way of Kitchener-Waterloo and Area, K-W Community Foundation, Lyle S. Hallman Foundation, Waterloo Region Immigrant Employment Network, Conestoga College and The Working Centre.</p>
Who is service designed for? Who is eligible?	Employers who hire New Canadians
How can this service be accessed?	<p>Contact Sarah directly. We are primarily offering this as a resource for employers. Employers are welcome to call us directly to learn about this project or to discuss a particular situation.</p> <p>If a New Canadian is employed and requesting support, we are first asking if they can also include their employer in the project. If the New Canadian does not feel comfortable speaking to their employer directly, we will connect them with other resources.</p>

Name of contact within agency for more information	Sarah Anderson
Hours for service	As required by employers - primarily 9 - 5.
Address for service	58 Queen Street South Kitchener, Ontario N2G 1V6
Phone contact for service	519-743-1151 ext.247
Email address for service	language@theworkingcentre.org
Can you offer any further information or recommendations for referring agency?	This project is not meant to improve language benchmarks, but enables an individual to work more effectively in their workplace by providing directly relevant supports for specific work tasks.
What is the best way to refer/connect someone interested in this service?	Contact Sarah Anderson directly. Please feel free to connect interested employers with this project. We encourage you to discuss any referrals in advance.