

**Life Skill Program**  
KW Reception Centre  
**NEW Program**

Description of Service	The program mandate is to provide the necessary life skill. This include, teaching client how to use appliances in a safe and appropriate manner, cleaning washroom, use of domestic and personal cleaning products, overall cleaning, laundry, hygiene, Safety, Canadian plumbing system, recycling, food storage.
Who is service designed for? Who is eligible?	Program delivers service to newcomers who are sponsored by government and have been living in a refugee camp or rural place prior to their arrival to Canada.
How can this service be accessed?	It is designed only for Government Sponsored Refugees.
Name of contact within agency for more information	Ibtihag Sidahmed Life Skill Coordinator
Hours for service	40 Hours
Address for service	101 David Street, Kitchener, Ontario N2M 1Y1
Phone contact for service	519 743-2113
Email address for service	isiahmed@bellnet.ca